

SUBJECT: CEHE Vegetation Management Customer Communication Procedure

NOTICE DATE: September 12, 2025

NOTICE TYPE: Informational

SHORT DESCRIPTION: Effective September 1, 2025, CenterPoint Energy Houston Electric is required to periodically provide information to REPs regarding our procedure(s) for customers' requesting vegetation management near electric power lines.

INTENDED AUDIENCE: Competitive Retailers

LONG DESCRIPTION: Effective September 1, 2025, CEHE is required to periodically provide information to REPs outlining our procedure(s) for customers' requesting vegetation management near electric power lines. This requirement was added to the existing provisions in the Texas Utilities Code that govern customer communications related to load shedding and critical care designations.

Specifically, Section 17.003 of PURA that was amended in Subsection (d-1) requires that an electric utility providing electric delivery service for a retail electric provider, **shall provide to the retail electric provider** (and the retail electric provider shall periodically provide to the retail electric provider's retail customers together with bills sent to the customers) information about:

(5) the procedure for a customer to request vegetation management near a transmission or distribution line.

ADDITIONAL INFORMATION: Please refer to the attached file for further information.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC